

In an effort to provide the best possible customer service to our clients and transferees, it is important we know what you think of our services. Your feedback about your relocation experience is critical to the improvement of our business so please take a moment to complete this online survey and submit to us upon completion.

Thank you for your time. It was our sincere pleasure to work with you.

About Your Relocation Counsellor

The explanation my relocation counsellor provided regarding relocation benefits was thorough and helped me clearly understand the process.

☐ Strongly Agree ☐ Agree ☐ Disagree ☐ Strongly Disagree

My relocation counsellor was responsive to my situation and time frame.

☐ Strongly Agree ☐ Agree ☐ Disagree ☐ Strongly Disagree

My relocation counsellor acted in a professional manner and returned my calls and emails in a timely fashion.

☐ Strongly Agree ☐ Agree ☐ Disagree ☐ Strongly Disagree

About Your Listing Agent

The listing agent referred to me by Real Living Relocation was professional, knowledgeable and experienced.

☐ Strongly Agree ☐ Agree ☐ Disagree ☐ Strongly Disagree

The listing agent was responsive to my needs as a transferee.

☐ Strongly Agree ☐ Agree ☐ Disagree ☐ Strongly Disagree

The listing agent was knowledgeable about the area where my home is located.

☐ Strongly Agree ☐ Agree ☐ Disagree ☐ Strongly Disagree

The listing agent provided me with a professional, thorough marketing plan for my home.

☐ Yes ☐ No

I would recommend the listing agent to a friend or colleague.

☐ Yes ☐ No

Comments: _____

Client Name: _____

Company: _____

Date: _____